

Customer Credit Reporting

Company Name: TCG
Doing Business As:
Company Address: One AT&T Way, Bedminster, NJ 07921
Operating Company Number: 7136

Credit Reporting Data for Quarter Ending: September 30, 2003 ▼

Credit due in accordance with Section 732.30(a);

Out of Service More than 24 Hours:

Total dollar amount of all customer credits paid:
Number of credits issued for repairs - 24-48 hours:
Number of credits issued for repairs - 48-72 hours:
Number of credits issued for repairs - 72-96 hours:
Number of credits issued for repairs - 96-120 hours
Number of exemptions claimed for each of the categories identified in Section 732.30(e)
Number of customers receiving alternate phone service rather than receiving a credit.

July	Aug	Sept	Total
\$0.00	\$67.00	\$34.00	\$101.00
0	0	0	0
0	0	0	0
0	0	0	0
0	1	1	2
0	0	0	0
0	0	0	0

Credit due in accordance with Section 732.30(b);

Failure to install Basic Local Exchange Service:

Total dollar amount of all customer credits paid:
Number of installations after 5 business days:
Number of installations after 10 business days:
Number of installations after 11 business days
Number of exemptions claimed for each of the categories identified in Section 732.30(e).
Number of customers receiving alternate phone service rather than receiving a credit.

July	Aug	Sept	Total
			\$0.00
			0
			0
			0
			0
			0

Credit due in accordance with Section 732.30(c);

Missed Appointments

Total dollar amount of all customer credits paid:
Number of customers receiving credits:
Number of exemptions claimed for each of the categories identified in Section 732.30(3).

July	Aug	Sept	Total
			\$0.00
			0
			0